



99 Giles Road, Clarkville, Christchurch

Telephone: 03-327-9500

Email: mastiffnz@hotmail.com

Web: www.dogboarding.co.nz

IMPORTANT INFORMATION

Opening hours:

Monday - Saturday: Drop Off & Pick Up - 9:00am - 11am & 4pm - 6pm

Sunday - Drop Off & Pick Up 4pm - 6:00pm

Inspections: Welcomed by appointment.

Upon Arrival: All dogs must be on a lead upon arrival.

Vaccinations: We require all dogs to be vaccinated within the last 11 months or 7 days before arrival. This includes annual protection against Bordetella bronchiseptica (kennel cough). Please provide a vaccination certificate on arrival.

Worming & Flea Treatment: Please ensure dogs are wormed if due, 7 days before boarding. This also applies to flea treatment.

Bedding, Treats & Toys: Owners are encouraged to bring bedding, treats and toys. However, each room has underfloor heating, a very comfortable stretcher bed and we have plenty of snuggly bedding if required.

Dog Food: Food is included in our daily rates. We feed our guests a premium dry kibble "Addiction" this is a Holistic grain free kibble that is made in New Zealand, we also have available the Butch white label pet roll. If your dog has special feeding requirements, please advise us at the time of booking as you may be required to supply your dogs own food.

Medication: Medication is administered at no extra charge. Please inform us at time of booking as to requirements.

Vet Care: If your dog requires veterinarian care during its stay with us we will make arrangements for this. Every effort is made to use your pets own vet, but we have our own vet that provides the kennels with 24-hour care. Please provide us with additional health information on arrival if your dog has had an injury, ear infection or any other recent medical attention.

Dogs that cannot settle: Any dog that barks constantly and will not settle may need to be discharged to the owners provided contact person. As this can disrupt the smooth running and quiet stress free environment we provide.

Abandoned Pets: We reserve the right to make alternative arrangements for any dog left in our care for longer than 12 days after the agreed collection date, if no contact has been made by the owner or their provided contact person.

Fees: Our fees include food, are per day not per night and include GST. The day of arrival is charged as a full day irrespective of the time of arrival. If your dog leaves our care in our am hour this is charged as a half day. Example - arrives 5.30 pm on a Friday 10th, leaves am on Monday 13th = 3.5 days.

Payment Options: We accept Cash, Cheque or Internet Banking.

Thank you, we look forward to welcoming you.

Warm Regards

Team @ Clarkville Boarding Kennels

